

Name	Billy English
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Company(s)	Kindred Home Care
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The questions below allow the judges to determine the fit between you and ELP. Please feel free to adjust the space per answer, but **do not exceed this single page or change font from 11point**. Send it to [apply@wallacemccaininstitute.com](mailto:apply@wallacemccaininstitute.com) by March 31<sup>st</sup>.

**1. Describe your business (activity/size/geography)**

- We provide in-home non-medical care to seniors in the comfort of their homes in New Brunswick
- Staff = 400, Clients = 500, Annual Revenue = 7M
- We serve clients in Moncton, Fredericton, Woodstock, Saint John and everywhere south of those locations in New Brunswick

**2. What are your proudest business accomplishments to date?**

- Increased net income by 500% from year end 2012 to year end 2013
- Increased annual revenue from 4.4M in 2012 to 7M in 2013 (monthly revenue increased from 350K to 750K)
- Acquiring Revera Inc.'s NB client and employee list – adding 1.8M annual revenue, 100 new staff, and 100+ clients
- Being selected as a salesforce.com (3.05B revenue) customer success story and (soon) being featured on their website

**3. What is your vision for how your company will grow in the next 10 years?**

- 2014 – Operational Focus: Continue to streamline all operational processes. If it can't scale, break it and fix it.  
Annual Revenue target: 10M
- 2015 - '17 – Out of Province Acquisitions: Acquire a home care company in NS, and start NS growth plan.  
Annual Revenue target: 20M
- 2018 – '20 – Enter Senior Real Estate Market: Acquire senior care facilities in NS/NB  
Annual Revenue target: 30M
- 2021 – '23 – Expand Real Estate acquisitions to Ontario  
Annual Revenue target: 40M

**4. Describe your motivation to apply to become a member of ELP.**

- Access to the best network of other like minded growth focused entrepreneurs in Atlantic Canada
- I'm tired of being the person with the biggest aspirations in the room. I want to be challenged to do more than what I currently think is possible.
- Great speakers, great parties, and Keith Brideau highly recommended it :)

**5. What are the top decisions that you face during the next year?**

- How to best create a unified, energetic, and passionate work culture among 400 employees who work apart from each other (the workplace is in the clients' homes)
- How to find a reliable source of funding for acquisitions which are not secured by tangible assets
- Decide between focusing growth in our existing areas or create a strategy to enter French speaking northern NB

Provide the names, emails and phone numbers for 2 business references and an ELP alumnus you have discussed this with (if possible). By sending this application, you confirm that you have had a discussion with an alumni or the WMI about the cost.

1. Donnie Olmstead – Olmstead Insurance/Olmstead Currency, [banknote@nbnet.nb.ca](mailto:banknote@nbnet.nb.ca), 506 467 1798

2. Jeremy Barham – Volution Marketing, [jeremy@volutionmarketing.com](mailto:jeremy@volutionmarketing.com), 506 467 7561

ELP Alumnus: Keith Brideau – Historica Developments, [kbrideau@historicadevelopments.com](mailto:kbrideau@historicadevelopments.com), 506 644 8720